

2024



Impact Report





Review of the First Half of 2024

In the first half of 2024, we have made significant strides in managing sustainable logistics, achieving impressive results in emissions reduction and congestion alleviation. Our last-mile logistics service is now delivered at a market-competitive price, showcasing our commitment to both sustainability and efficiency.

Kevin Savage, CEO



Key Highlights:

Shipment Growth: We successfully delivered 1.2 million shipments, marking a 15% year-on-year increase.

Efficiency Gains: We reduced miles traveled by an astounding 45%, allowing our team more time for deliveries and less time on the road.

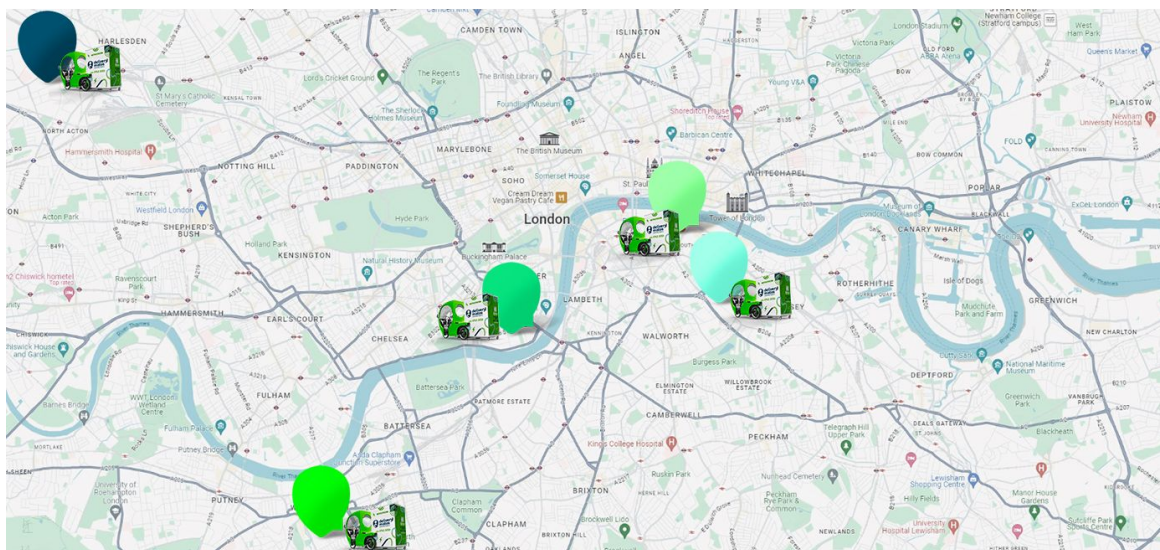
Team Effort: These achievements are a testament to the hard work and dedication of our entire team.

Customer Trust: We are grateful for the continued trust of our diverse customer base, who rely on us for their daily shipments.

Our collaborative efforts with partners in both the public and private sectors remain strong, and we look forward to announcing some exciting developments in the near future.

5 New Micro-Hubs. Zero Emissions. Faster Deliveries.

- Launched 2023 hubs in Pimlico, Borough Market, Wandsworth, Bermondsey & Park Royal.
- Electric vehicles & cargo bikes for clean, quiet streets.
- Reduce CO2 & noise pollution for a healthier London.
- Each hub delivers up to 3,006 packages per week - fast & efficient.



● Wandsworth
 ● Pimlico
 ● Borough Market
 ● Bermondsey
 ● Park Royal

Expanding our presence

- London (HQ)
- Glasgow
- Paris
- Barcelona
- Rome
- Amsterdam

Cleaner Air, Healthier City:

The Impact of Delivery Mates in the H1- 2024.

In the H1 - 2024, Delivery Mates' dedication to sustainable deliveries using electric cargo bikes had a substantial positive impact on London's environment and public health

- Reduced CO2 Emissions:** By switching to electric vehicles, we prevented **63,159 kg** of CO2 from entering the atmosphere, contributing to cleaner air.
- Lowered NOx Emissions:** Our operations helped cut **195, 661 grams** of harmful NOx gases, improving overall air quality.
- Minimized PM2.5 Pollution:** We successfully reduced **3,883 grams** of PM2.5 particulate matter, leading to a healthier environment for all.
- Reduced NHS Costs:** Through cleaner air, our efforts are estimated to have saved the NHS an estimated **£8,613.56**.

What’s the impact?

The table below shows the most common and harmful greenhouse emissions, and how we compare against traditional carriers.

VEHICLE TYPE	CO2 (KG)	NOX (gm)	PM2.5 (gm)	COST TO NHS
PETROL VEHICLE	72,384	195,661	6,300	£10,196.79
BICYCLE	114	0 gm	0 gm	£0
CARGO BIKE	2,946.53	0 gm	0 gm	£0
ELECTRIC CAR	475	0 gm	173 gm	£111
ELECTRIC SCOOTER	761	0 gm	0 gm	£0
ELECTRIC VAN	4,928	0 gm	2,295	1,472

* Environmental costs had Delivery Mates not been used
** Emissions calculator developed in partnership with Imperial College London

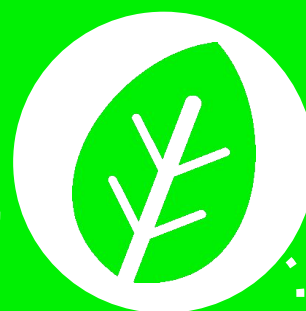
Nice numbers!

What do they mean?

They mean that we've saved emissions equivalent to...

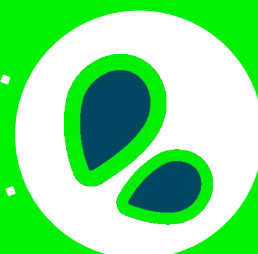
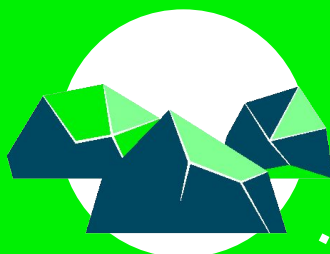


13 homes
worth of electricity for a year



74 acres
of forest

31 tonnes
of coal being burnt



26,903 litres
of petrol



4.1 million
Smartphones charged



2393 days
of human lifetime

21.9 tonnes
of waste avoiding landfill



Expanding Cargo Bike Options to Enhance Deliveries

We did a significant expansion of our cargo bike fleet in 2023. Through strategic acquisitions, we've added a diverse range of new models, bringing our total to over 500 strategically positioned vehicles across the UK and Europe. This enhanced selection ensures we're even better equipped to tackle your delivery challenges.



What's the benefits?

- **More Options, More Efficiency:** Our strategically expanded cargo bike fleet offers a wider range of models for a tailored fit to your delivery needs. This translates to faster completion times, optimised operations, and a reduced environmental footprint.
- **Ready to Serve You:** Whether you require a nimble city bike or a larger cargo carrier, we have the perfect solution for efficient, sustainable deliveries.





...all thanks
to you.

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